

3THIRTY3ADVENTURES

TERMS AND CONDITIONS

CODE OF CONDUCT:

At 3Thirty3 Adventures, respect is very important to us. Respect of self, of others and of the environment. It is important that all campers feel safe and supported. We have a zero tolerance policy for bullying, harassment, or any actions or behaviours that put fellow campers at risk, or interferes with a positive learning environment. Any campers who are unable or unwilling to follow our code of conduct will be removed from the event or program at the campsite at the discretion of 3Thirty3 Adventures and at the expense of the camper. No refunds will be issued.

ADVENTURE SAFETY:

3Thirty3 Adventures instructors are experienced and passionate about running events and programs for kids. All of our instructors have extensive training and experience adventure camps, adventure first-aid, risk management and more. Participants in all of our camps must be willing and able to follow directions as given by our instructors.

GENERAL COMMITMENTS

1. All parents are required to read and explain to their children set of rules and the required terms and conditions for the camp events.
2. The language spoken at camp is Afrikaans and/or English, so basic knowledge is a prerequisite. By accepting these Terms and Conditions you confirm the ability of your child to have sufficient language skills for participation in the camping activities.
3. The 3Thirty3 Adventures directors, instructors and counsellor staff reserve the right, at their discretion, to withdraw any camper whose influence or actions are deemed unsatisfactory, dangerous or incompatible with the camp community or who will not live within the rules and policies of the camp. If this occurs, no reduction or return of fee, or any part thereof will be made. Parents will also be responsible for any extra costs associated with returning their child home early.
4. Children maintaining the highest standard of conduct is always required. Using profanity, disparaging dialogues, physical violence, or threats during participation in camp activities is strictly prohibited. Camp rules and instructions of 3Thirty3 Adventures counsellors and staff must be followed at all times.
5. By accepting this Terms and Conditions, the parent confirms that his/her child has permission to participate in all camp programs, camp trips, and special outings planned and supervised by 3Thirty3 Adventures.
6. By accepting these Terms and Conditions, the parent confirms his/her acceptance that his/her child may be pictured/photographed and that such material can be used by 3Thirty3 Adventures and/or 3Thirty3 Adventure's business partners for promotion or marketing of our events.
7. The copyright of all photography appearing on our brochures or websites belongs to 3Thirty3 Adventures. No reproduction may be made without prior permission from the 3Thirty3 Adventures management.

8. In the event that the parent cannot be reached in an emergency when child is under 3Thirty3 Adventures supervision, by accepting this Terms and Condition, the parent gives permission to 3Thirty3 Adventures to hospitalize, secure proper treatment for, and/or order injections, anaesthesia, or surgery for the child as needed.
9. Any medical or dietary needs must be made known to the camp management prior to child's arrival.
10. All prescription medicine provided by a licensed Doctor must be turned into the camp staff upon arrival with instructions in English or Afrikaans. This will be dispensed by camp staff only.
11. All your child's personal belongings are their own responsibility unless loss or damage is proven to be due to 3Thirty3 Adventures' negligence. Expensive and treasured items such as jewellery, designer clothes or shoes, trainers, etc., should not be brought to the camp.
12. All children at 3Thirty3 Adventures events are prohibited from bringing or using all tobacco products, alcohol, and drugs of any kind.
13. No electronic equipment, including but not limited to: mobile phones, computers, TVs and video games are allowed at camp.
14. Parents agree to support 3Thirty3 Adventures events by encouraging children to abide by the highest standards of positive conduct. They will discuss constructive concerns, if any, regarding 3Thirty3 Adventures Program, counsellor or staff behaviour or company policies with 3Thirty3 Adventures management.
15. Parents agree to pay for property damage caused directly, or indirectly, as a result of negligent action of their child.
16. In the event of unforeseen circumstances, weather etc., we reserve the right to organise alternative activities.

BOOKING INFORMATION AND PAYMENT

1. Your booking form indicates that you, the parent/guardian, understand and will follow the measures put in place by 3Thirty3 Adventures, for the safety of your child.
2. It is vital that you monitor your child/children's health, and do not send them to camp if they are displaying any illness.

CANCELLATION POLICY

1. If a camper cancels 2 months before the event due to medical reasons that can be fully documented with a physician's written explanation, a full refund will be sent to the participants.
2. If a camper cancels for any other reason 2 months before, a full refund will be sent to the participant, less the application deposit.
3. If a camper cancels 3 weeks before the event due to medical reasons that can be fully documented with a physician's written explanation a full refund will be sent to the participant, less the application deposit.
4. If a camper cancels for any other reason 1 month before the event, a 50% refund of the full program fee will be returned.

5. Campers cancelling within two weeks of the start of the session are not eligible for a refund with the exception of documented medical reasons. For medical reasons, the program fee will be returned less the application deposit. Written documentation must be submitted within 10 days of cancellation.

By payment of any sum to 3Thirty3 Adventures, you are acknowledging your agreement to the terms and Conditions of 3Thirty3 Adventures as described herein.

PRIVACY NOTICE

Participation in any 3Thirty3 Adventures programs requires you to share both yours and your child's personal information with 3Thirty3 Adventures, including names, pictures, addresses, emails, medical data, payment-related data and banking data. Below is a brief description of how 3Thirty3 Adventures will use your information:

- 3Thirty3 Adventures will keep your information on file.
- 3Thirty3 Adventures will use personal information collected for the purpose of proactive communication and conducting of 3Thirty3 Adventures event or program your child applied for.
- Third parties may be used to keep and update this information in South Africa or in other countries whose privacy laws may not be the same as those in the country where you live. 3Thirty3 Adventures will require those third parties to store your information securely and not use it for any reasons other than what is described on this form.
- If potential legal or compliance concerns are identified, information that you provide may be shared with 3Thirty3 Adventure's external legal advisors and/or domestic legal and regulatory authorities.
- Documents related to your interaction with 3Thirty3 Adventures may be reviewed by 3Thirty3 Adventure's internal corporate audit department or its external auditors.
- 3Thirty3 Adventures will share your information to respond to information requests of governmental authorities or where required by law.

At all times you have the right to access your data and to amend or delete your personal information or to withdraw consent for collection and processing of your personal information. Should you wish to access or amend or delete your personal information 3Thirty3 Adventures has on file, please contact 3Thirty3 Adventures at e-mail address: admin@3thirty3adventures.co.za or telephone: [+2772 223 6465](tel:+27722236465).

Respective collection and processing of your personal information is voluntary based. Not consenting to respective data collection and processing or withdrawing consent results with 3Thirty3 Adventures not being able to conclude/continue 3Thirty3 Adventures program with you.

By payment of any sum to 3Thirty3 Adventures, you are acknowledging your agreement to the processing of your information as described in this Privacy Notice.